



THE OPPORTUNITY

With a business evolving and serving more customers across the country, CPVM realized the need for a robust IT infrastructure catered to their specific requirements.

Infinite was able to fill the need with the knowledge, experience and skillset necessary to assist with a vastly growing corporation. Infinite was retained for Managed IT, Cloud Services, Digital Signage, Security & Audio Visual.

CPVM Group is an authorized dealer for Fido, Koodo Mobile, Freedom Mobile, Virgin Mobile, Lucky Mobile, and Chatr Mobile. They have been the one stop shop for all things cellular for nearly 20 years; with over 40 locations all over Canada.

CPVM Group

Canada's Largest Third-Party Cellular Reseller

**CPVM
GROUP**



Once hired in 2015, Infinite Corporation restructured the entire IT infrastructure throughout the CPVM Corporation. Head Office to over 40 retail outlets were all audited and standardized to current & ongoing needs. Infinite worked with its IT partners throughout the industry to introduce products and services that can be streamlined and expanded with a hands on approach.

From there, Infinite's Managed IT team maintains & upgrades all stores from coast to coast, from open to close in order to ensure the continued smooth operation of all CPVM retail stores.

IMPLEMENTATION

- Infinite Help Desk: A ticketing system used by over 200 CPVM Employees to ensure the smooth operation of the retail stores.
- Structurized all IT store operations with service partners that will respond along with an Infinite IT specialist. Ex: Infinite works directly with an ISP Partner to ensure maximum internet uptime.
- Critical data backup: Implemented a cloud backup solution with PCI compliance for all critical data across the company.
- Security: Hikvision security systems implemented in all retail stores & ADT alarm.com Systems with head office control
- Office365 email migration
- Digital Signage implementation and maintenance
- LG 2x2 and 3x3 installs in flagship retail stores.

Company Name: CPVM Group

Location: Vaughan, Ontario

Types of Business: Retail, Telecommunications

Infinite Services: Managed IT, Cloud Services,

Digital Signage, Security, Audio Visual